



Justice Support Centre SWS Community Legal Service

Printable service information sheet

Who is this service for?

This service provides free legal support primarily to people living in South West Sydney.

We mainly provide legal assistance and representation to people who:

1. do not qualify for Legal Aid and cannot afford a private lawyer; and
2. live in [Liverpool](#), [Fairfield](#) and [Canterbury-Bankstown](#) local government areas; or
3. live out of these areas but in Greater Western Sydney, with employment, driving offence or legal matters.

Many people need our support and we cannot support every person who contacts us. We prioritise people with the greatest need.

How can this service support clients?

Free legal advice over the phone

We offer free legal advice and referrals over the phone for broad range of legal problems. You can call us during our intake times to arrange a time to speak to a lawyer.

We aim to connect you with a lawyer within 10 days of speaking with us. If we cannot assist you, we will refer you to another legal service that may assist.

Legal representation

We offer free or reduced-cost legal representation and assistance to people with significant need who do not qualify for Legal Aid and who cannot reasonably afford a private lawyer.

We can support you to navigate the legal system, understand your rights and make informed choices to improve your situation.

Not everyone qualifies for this kind of support. We may be able to resolve your issue with quick advice and then we can discuss if you need further assistance.





Clients can call our service directly during intake service:

If you have a legal problem, you can call our service directly to arrange a call with a lawyer. We aim to connect you with a lawyer within 10 working days.

When to call:

Tuesday: 11.30 am – 1.30 pm

Thursday: 11.30 am – 1.30 pm

If you need an interpreter, call us using the free Translating and Interpreting Service (TIS) on 131 450.

Our phone lines can be very busy. **If you cannot wait 10 working days to receive a call back**, call [Law Access](#) for urgent assistance on 1300 888 529.

Phone: (02) 9601 7777

Email: info@justicesupportcentre.org.au

How to refer a client to this service:

If you're a community worker, you can use our online form to [refer a client for legal advice](#).

What kind of legal problems can this service help with?

We cover a broad range of legal problems:

- Driving offence charges
- Unfair dismissal
- Employment problems
- Criminal charges
- Motor vehicle property damage accidents
- Wills
- Discrimination
- Powers of Attorney
- Enduring Guardianship
- Family Law
- Consumer complaints
- Consumer debts
- Traffic offences
- Victims support





For support with other legal issues, visit:

- [Law Access](#)
- [Community Legal Centres NSW](#)
- [Legal Aid NSW](#)

Who operates this service?

This service is delivered by the [Justice Support Centre](#). It is funded by the Community Legal Centres Program, which is administered by Legal Aid NSW.

